

## Greener Fix Terms and Conditions

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### Exclusive broker proposition

#### 1. Eligibility

- 1.1 To be eligible for Greener Fix you must be a Water Plus Customer, who has signed a contract via the online Water Plus Broker portal only. You must also:
  - (a) Pay your Water Plus bills by monthly Variable Direct Debit.
  - (b) View and manage your bills/account online via the Water Plus MyAccount portal.

#### 2. Greener Fix Contract

- 2.1 These terms have no impact on your contract with Water Plus for Retail Services.
- 2.2 30 days after your contract has switched to Water Plus, we will submit a donation to Tree for Cities <https://www.treesforcities.org/>, to have a tree planted.
- 2.3 Only 1 tree will be planted per contract term.
- 2.4 Trees will be planted during the planting season. Water Plus will publish an annual report around May time, on the Water Plus website, where you can view the donations and where trees have been planted.
- 2.5 We will not be legally responsible to you if we are prevented or delayed from performing our obligations under these Terms and Conditions.

#### 3. Termination

- 3.1 Water Plus reserve the right to terminate this proposition and/or amend these Terms and Conditions at any time.

#### 4. Standard contract terms and conditions

You can view our standard Terms and Conditions that apply to your contract here: [Standard Terms and Conditions](#)