

Charges at a glance – Severn Trent Water wholesale area

This is a brief summary of the primary water and sewerage main charges for customers in the Severn Trent Water wholesale area from 1 April 2026.

From 2023 onwards, the charges applied to your site on a deemed contract will be different depending on the total level of consumption you use as a customer. Where you have multiple sites, the consumption for each of these sites will be added together for the purposes of defining customer groups.

The 3 customer groups are defined by usage between 0 – 500 m³, 500 – 50,000m³ and usage greater than 50,000m³ respectively. An additional retail fee will be applied to sites, detailed in table 1.

Table 1: Retail element

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Retail service charge for water services (measured, unmeasured and assessed)	£58.70	£0.00	£0.00
Retail service charge for wastewater services (measured, unmeasured and assessed)	£58.70	£0.00	£0.00

Surface Water and Highway Drainage charges

Table 2: Highway drainage charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Highway drainage charge (£/annum)	£20.59	£21.64	£22.11

Table 3: Surface water drainage charges

Customer usage group		<500m ³	500 – 50,000m ³	50,000m ³ +
Chargeable area (m ²)				
Band 1	Up to 20	£28.90	£30.38	£31.03
Band 2	21- 99	£66.36	£69.75	£71.24
Band 3	100-199	£134.09	£140.94	£143.96
Band 4	200 – 299	£209.76	£220.47	£225.20
Band 5	300 – 499	£323.27	£339.77	£347.06
Band 6	500 – 749	£493.53	£518.72	£529.85
Band 7	750 – 999	£682.71	£717.56	£732.95
Band 8	1,000 -1,499	£966.47	£1,015.81	£1,037.60
Band 9	1,500 - 1,999	£1,344.84	£1,413.50	£1,443.82
Band 10	2,000 - 3,999	£2,290.73	£2,407.68	£2,459.32
Band 11	4,000 – 7,499	£4,371.71	£4,594.88	£4,693.44
Band 12	7,500 – 9,999	£6,641.86	£6,980.93	£7,130.67
Band 13	10,000 – 14,999	£9,479.56	£9,963.49	£10,177.21
Band 14	15,000 – 19,999	£13,263.15	£13,940.23	£14,239.25
Band 15	20,000 – 24,999	£17,046.73	£17,916.97	£18,301.30
Band 16	25,000 – 29,999	£20,830.32	£21,893.71	£22,363.34
Band 17	30,000 – 34,999	£24,613.91	£25,870.46	£26,425.39
Band 18	35,000 – 39,999	£28,397.49	£29,847.19	£30,487.42
Band 19	40,000 – 44,999	£32,181.08	£33,823.93	£34,549.47
Band 20	45,000 – 49,999	£35,964.67	£37,800.67	£38,611.51
Band 21	50,000 – 99,999	£56,774.42	£59,672.74	£60,952.76
Band 22	Over 100,000	£132,446.19	£139,207.57	£142,193.64
Band T	Transitional Band	£1,204.55	£1,266.04	£1,293.20

Unmeasured charges

Table 4: Unmeasured charges (Zones 1 – 8)

A) Water Supply - Charge per pound of rateable value (£/£RV)

Charging zone	<500m ³	500 – 50,000m ³	50,000m ³ +
1	£2.0804	£2.1469	£2.2335
2	£1.9923	£2.0559	£2.1389
3	£1.9395	£2.0014	£2.0822
4	£2.0276	£2.0923	£2.1768
5	£2.0804	£2.1469	£2.2335
6	£2.0804	£2.1469	£2.2335
7	£2.0804	£2.1469	£2.2335
8	£1.9395	£2.0014	£2.0822

B) Wastewater and surface water – Charge per pound of rateable value (£/£RV)

Charging zone	<500m ³	500 – 50,000m ³	50,000m ³ +
1	£1.4207	£1.4932	£1.5252
2	£1.3301	£1.3981	£1.4280
3	£1.3289	£1.3967	£1.4267
4	£1.3894	£1.4603	£1.4916
5	£1.4207	£1.4932	£1.5252
6	£1.4207	£1.4932	£1.5252
7	£1.4128	£1.4850	£1.5168
8	£1.3263	£1.3940	£1.4239

C) Waste water only - Charge per pound of rateable value (£/£RV)

Charging zone	<500m ³	500 – 50,000m ³	50,000m ³ +
1	£1.1584	£1.2175	£1.2437
2	£1.1151	£1.1720	£1.1971
3	£1.0877	£1.1432	£1.1677
4	£1.1272	£1.1848	£1.2102
5	£1.1584	£1.2175	£1.2437
6	£1.1584	£1.2175	£1.2437
7	£1.1584	£1.2175	£1.2437
8	£1.0877	£1.1432	£1.1677

D) Surface water only – Charge per pound of rateable value (£/£RV)

Charging zone	<500m ³	500 – 50,000m ³	50,000m ³ +
1	£0.2621	£0.2755	£0.2814
2	£0.2149	£0.2259	£0.2307
3	£0.2412	£0.2535	£0.2589
4	£0.2612	£0.2755	£0.2814
5	£0.2612	£0.2755	£0.2814
6	£0.2612	£0.2755	£0.2814
7	£0.2543	£0.2673	£0.2730
8	£0.2386	£0.2508	£0.2561

Table 5: Unmeasured fixed charges (annual charge) (Zones 1 – 8)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water	£81.22	£83.81	£150.22
Wastewater and surface water	£81.06	£85.20	£150.05
Wastewater only	£51.79	£54.43	£118.62
<i>Wastewater Only: Where other measured services are received, this reduces to</i>	£29.27	£30.76	£31.42
Surface water only	£29.27	£30.76	£94.44

Assessed charges (Zones 1 – 8)

Table 6: Assessed Volumetric charges (per m³ Assessed, where fixed by Wholesaler)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water	£2.6690	£2.7543	£2.8655
Wastewater	£1.7012	£1.788	£1.8264

Table 7: Assessed Volumetric charges (per m³ Assessed)

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water	£2.6657	£2.7508	£2.8619
Wastewater	£1.7005	£1.7873	£1.8257

Table 8: Assessed fixed charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Water	£20.21	£20.86	£84.72
Wastewater	£20.58	£21.63	£85.12

Table 9: Other fixed charges

Customer usage group	<500m ³	500 – 50,000m ³	50,000m ³ +
Unmeasured Cattle Troughs	£400.43	£413.22	£492.93
Unmeasured Standing Tap	£224.19	£231.35	£303.71
Unmeasured - Special Charges	£152.71	£157.59	£226.97