

# Connect

Getting water flowing  
to your site with new  
connections



New connections can be time consuming and complex, so we'll take care of it for you.



## An end-to-end service from initial enquiry through to commission and testing

We'll deliver your new water connection cost effectively, to a high standard and can manage everything for you.

**You can rely on our experts to take the complexity of a new connection out of your hands.**

We are experienced in delivering connections in England and Scotland where services differ.

**In Scotland**, only water retailers, like us, can provide a connections service. We'll look after everything from initial planning, through to installation on private and public land, to the point where Scottish Water turn on the supply.

**In England**, you don't have to use a retailer, but it makes sense to take advantage of our expertise. We can help you with the same services as Scotland but the market is setup differently.

Your project manager working alongside our partners

### 1 Everything covered

All services from design and soil investigations right through to the construction of the new water network.

### 2 Step-by-step process

Guiding you throughout the process and recommending any formal requirements and prerequisites, so getting your new connection is easy and efficient.

### 3 All the documentation needed

- Site boundary plan
- Soil sample report
- Fixtures and fittings table
- Site layout plan with intake position highlighted
- Risk assessment

We work with you to produce and submit your applications to the wholesaler, including the point of connection and any network approvals.

### 4 New connection delivery

We quote for and oversee the solution's construction, which may include: Local Authority submissions • preconstruction meetings • onsite and offsite works completed and inspected • Final connection onto main completed and live.

When there are specialist requirements for your new connection, we're ready to help

## Developer services

We work with a small team of the best approved expert partners and can support you with:

- ▶ Water and wastewater modelling
- ▶ Pressure and flow testing
- ▶ WIRS approved designs
- ▶ Soil investigations
- ▶ Sampling and testing

However complex your new connection we'll make it easy and get the water flowing to your premises.



## Infrastructure services

When a new connection is approved, you might need a Water Industry Registration Scheme (WIRS) approved contractor to construct the network.

We're here to help and to supply all the services needed so your site is connected quickly and efficiently.

What's more, we can assist with facilitation mains and diversions. Working closely with our WIRS design team and your wholesaler, we'll make sure you get a design that suits your needs and timescales.

We've got extensive expertise in:

- ▶ Mains diversions
- ▶ Facilitation mains
- ▶ On-site network installation
- ▶ Off-site network installation
- ▶ Commissioning and testing
- ▶ Fire mains and systems

**It all adds up to better  
ways with water.**

**Get in touch with our  
developer services  
experts today.**



[advancedservices@water-plus.co.uk](mailto:advancedservices@water-plus.co.uk)



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Water Plus Limited (company number 04141390) and Water Plus Select Limited (company number 03511659).  
Registered office: South Court, Riverside Park, Campbell Road, Stoke-on-Trent, ST4 4DA. VAT number 243 6634 06.