

# Charges at a glance – United Utilities wholesale area

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This is a brief summary of the primary water and sewerage main charges for customers in the United Utilities wholesale area from 1 April 2026.

From 2023 onwards, the charges applied to your site on a deemed contract will be different depending on the total level of consumption you use as a customer. Where you have multiple sites, the consumption for each of these sites will be added together for the purposes of defining customer groups.

The 3 customer groups are defined by usage between 0 – 500 m<sup>3</sup>, 500 – 50,000m<sup>3</sup> and usage greater than 50,000m<sup>3</sup> respectively. An additional retail charge will be applied to sites, detailed in table 1.

**Table 1: Retail element**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Retail service charge for water services (measured, unmeasured and assessed)	£58.70	£0.00	£0.00
Retail service charge for wastewater services (measured, unmeasured and assessed)	£58.70	£0.00	£0.00

## Surface Water and Highway Drainage charges

**Table 2: Surface water drainage charges**

**a) Standard surface water drainage charges**

Customer usage group		<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Chargeable area (m <sup>2</sup> )				
Band 1	Up to 124	£143.40	£150.72	£153.95
Band 2	125-299	£357.65	£375.91	£383.97
Band 3	300-649	£797.01	£837.70	£855.67
Band 4	650-1,499	£1,803.31	£1,895.37	£1,936.03
Band 5	1,500-2,999	£3,771.88	£3,964.44	£4,049.48
Band 6	3,000-6,999	£8,386.12	£8,814.23	£9,003.30
Band 7	7,000-11,999	£15,932.69	£16,746.05	£17,105.26
Band 8	12,000-17,999	£25,692.12	£27,003.71	£27,582.95
Band 9	18,000-24,999	£36,825.75	£38,705.71	£39,535.96
Band 10	25,000-49,999	£64,231.55	£67,510.57	£68,958.70
Band 11	50,000-74,999	£107,053.22	£112,518.29	£114,931.86
Band 12	75,000-99,999	£149,874.82	£157,525.94	£160,904.94
Band 13	100,000-124,999	£192,696.48	£202,533.63	£206,878.07
Band 14	125,000-149,999	£235,518.11	£247,541.31	£252,851.19
Band 15	≥ 150,000	£278,340.57	£292,549.85	£298,825.18

### b) Schools concessionary scheme surface water drainage charges

Customer usage group		<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Chargeable area (m <sup>2</sup> )				
Band 1	Up to 124	£143.40	£150.72	£153.95
Band 2	125-299	£178.80	£187.93	£191.96
Band 3	300-649	£398.52	£418.86	£427.85
Band 4	650-1,499	£901.66	£947.69	£968.02
Band 5	1,500-2,999	£1,885.95	£1,982.23	£2,024.75
Band 6	3,000-6,999	£4,193.04	£4,407.09	£4,501.62
Band 7	7,000-11,999	£7,966.36	£8,373.04	£8,552.65
Band 8	12,000-17,999	£12,846.07	£13,501.86	£13,791.48
Band 9	18,000-24,999	£18,412.89	£19,352.87	£19,768.00
Band 10	25,000-49,999	£32,115.79	£33,755.30	£34,479.37
Band 11	50,000-74,999	£53,526.61	£56,259.14	£57,465.93
Band 12	75,000-99,999	£74,937.42	£78,762.98	£80,452.48
Band 13	100,000-124,999	£96,348.20	£101,266.78	£103,439.00
Band 14	125,000-149,999	£117,759.03	£123,770.63	£126,425.57
Band 15	≥ 150,000	£139,170.28	£146,274.93	£149,412.59

**Table 3: Highway drainage charges**

**a) Standard highway drainage charges**

Customer usage group		<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Chargeable area (m <sup>2</sup> )				
Band 1	Up to 124	£61.45	£64.59	£65.97
Band 2	125-299	£153.24	£161.07	£164.52
Band 3	300-649	£341.52	£358.96	£366.66
Band 4	650-1,499	£772.71	£812.16	£829.58
Band 5	1,500-2,999	£1,616.28	£1,698.79	£1,735.23
Band 6	3,000-6,999	£3,593.53	£3,776.98	£3,858.00
Band 7	7,000-11,999	£6,827.26	£7,175.79	£7,329.71
Band 8	12,000-17,999	£11,009.29	£11,571.31	£11,819.52
Band 9	18,000-24,999	£15,780.12	£16,585.70	£16,941.47
Band 10	25,000-49,999	£27,523.72	£28,928.81	£29,549.34
Band 11	50,000-74,999	£45,873.15	£48,214.98	£49,249.21
Band 12	75,000-99,999	£64,222.56	£67,501.12	£68,949.05
Band 13	100,000-124,999	£82,571.97	£86,787.27	£88,648.89
Band 14	125,000-149,999	£100,921.36	£106,073.39	£108,348.71
Band 15	≥ 150,000	£119,271.12	£125,359.91	£128,048.94

### b) Schools concessionary scheme highway drainage charges

Customer usage group		<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Chargeable area (m <sup>2</sup> )				
Band 1	Up to 124	£61.45	£64.59	£65.97
Band 2	125-299	£76.65	£80.56	£82.29
Band 3	300-649	£170.74	£179.46	£183.31
Band 4	650-1,499	£386.37	£406.09	£414.80
Band 5	1,500-2,999	£808.16	£849.42	£867.64
Band 6	3,000-6,999	£1,796.76	£1,888.49	£1,929.00
Band 7	7,000-11,999	£3,413.61	£3,587.88	£3,664.84
Band 8	12,000-17,999	£5,504.62	£5,785.63	£5,909.74
Band 9	18,000-24,999	£7,890.04	£8,292.83	£8,470.71
Band 10	25,000-49,999	£13,761.85	£14,464.39	£14,774.66
Band 11	50,000-74,999	£22,936.58	£24,107.50	£24,624.61
Band 12	75,000-99,999	£32,111.27	£33,750.55	£34,474.51
Band 13	100,000-124,999	£41,285.97	£43,393.62	£44,324.43
Band 14	125,000-149,999	£50,460.64	£53,036.66	£54,174.32
Band 15	≥ 150,000	£59,635.54	£62,679.93	£64,024.44

## Unmeasured charges

**Table 4: Unmeasured water charges**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Fixed charge	£94.28	£97.29	£164.24
Charge per £CV	£0.8100	£0.8359	£0.8696

£CV = £ (pound) of Chargeable Value.

**Table 5: Unmeasured sewerage charges**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Fixed charge	£0.00	£0.00	£63.02
Foul drainage (per £CV)	£0.7106	£0.7469	£0.7629
Surface water drainage (per £CV)	£0.4238	£0.4455	£0.4550
Highway drainage (per £CV)	£0.1831	£0.1925	£0.1966

**Table 6: Unmeasured places of worship**

Water standing charge	£94.28
Wastewater standing charge	£218.83
Surface water drainage standing charge	£143.40
Highway drainage standing charge	£61.45

## Assessed charges

**Table 7: Assessed charges (based on assessed meter size)**

**a) Premises where we determine the water meter size would be 15mm**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Assessed Water Meter Fixed Charges	£962.35	£993.09	£1,033.17
Assessed Sewerage Meter Fixed Charges	£646.04	£679.03	£693.59

**b) Premises where we determine the water meter size would be 20mm**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Assessed Water Meter Fixed Charges	£2,400.48	£2,477.15	£2577.14
Assessed Sewerage Meter Fixed Charges	£1,611.49	£1,693.75	£1,730.08

**c) Premises where we determine the water meter size would be 25mm**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Assessed Water Meter Fixed Charges	£3,851.19	£3,974.20	£4,134.62
Assessed Sewerage Meter Fixed Charges	£2,585.38	£2,717.37	£2,775.66

**d) Premises where we determine the water meter size would be 26mm or greater**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Assessed Water Meter Fixed Charges	£13,331.08	£13,756.87	£14,312.19
Assessed Sewerage Meter Fixed Charges	£8,949.41	£9,406.28	£9,608.05

In addition, surface water and highway drainage charges will be applied as shown in tables 2 and 3 based on the site area.

**Table 8: Assessed charges (based on assessed volume)**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Water volumetric rate (per m <sup>3</sup> assessed)	£2.9618	£3.0564	£3.1797
Wastewater volumetric rate (per m <sup>3</sup> assessed)	£2.0952	£2.2022	£2.2494

**Table 9: Additional Assessed Fixed Charges (applied to all assessed charges)**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Water fixed charge	£0.00	£0.00	£63.02
Wastewater fixed charge	£0.00	£0.00	£63.02

## Other charges

**Table 9: Unmeasured animal troughs**

Customer usage group	<500m <sup>3</sup>	500 – 50,000m <sup>3</sup>	50,000m <sup>3</sup> +
Animal trough	£281.37	£290.35	£302.07